SHERATON PITTSBURGH HOTEL AT STATION SQUARE • PITTSBURGH, PA • AUGUST 4-6, 2019

ANNUAL REPORT 2018/2019





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General Info

MISSION

To support our membership in successfully meeting the insurance needs of their customers, both agents and policyholders. PAMIC will accomplish this mission by providing members with highly valued advocacy, educational programs and networking opportunities.

Advocacy

We will be the mutual insurance industry's most loyal advocate before the Pennsylvania state government and the region's consumers, and the most reliable, timely source of information on regulatory/legislative issues affecting the industry.

Education

We will provide technical and managerial training opportunities for employees of our member companies. We will constantly evaluate the success of our educational programs and update them to assure they meet the current needs of our member companies.

Networking

From our Annual Meeting to on-line forums, we will provide our membership with opportunities to interact and draw upon the expertise and knowledge of all of their fellow members and associate members as we strive to serve our policyholders/members.

Our success will be measured by the financial stability and strength of our member companies and by having full participation among companies eligible to become PAMIC members.

VISION

PAMIC will be the Mid-Atlantic Region's premier source of advocacy, education and networking for the insurance professionals of mutual insurance companies and mutual holding companies operating in the region.

VALUES

- Maintaining the highest standards of honesty, integrity, and professionalism
- Commitment to open communication, innovation, and learning
- Financial responsibility
- Respect for others and their beliefs
- Belief in insurance as a valuable and essential economic tool

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717-303-0197 | pamic@pamic.org | www.pamic.org

Antitrust Policy

As members of this organization we are committed to operating within the letter and spirit of all applicable federal and state laws, and particularly are mindful of the constraints of the anti-trust laws. Numerous laws absolutely prohibit the exchange of information among competitors regarding price, refusal to deal, or agreements to proceed in certain anticompetitive respects. No such exchange of this information is either sanctioned by PAMIC or will be permitted during meetings.

Although the McCarran-Ferguson Act has given a limited exemption to the insurance industry from certain otherwise prohibited activities, the exception provided companies has definite limits and PAMIC itself, as a trade association, has no such exemption. Activities, both in and out of the meeting room, are exempt under McCarran-Ferguson only if they: a) involve the business of insurance; b) are regulated by state law; c) do not constitute an agreement to boycott, coerce and/or intimidate or an act to further any of the three. **Please note that legislative activities are protected by the 1st Amendment and are generally not subject to anti-trust laws.**

All meetings or events conducted in the name of PAMIC are intended solely to provide a forum for the expression and exchange of information. Meetings shall not be used as a means to reach any understanding, express or implied, which tends to restrict competition or in any way impairs the ability of individual members to exercise independent business judgement regarding matters affecting competition.

Each PAMIC member has the responsibility of avoiding anti-trust violations in all PAMIC activities and interactions. During informal or social discussion at PAMIC events members must observe the same standard of conduct required by PAMIC in compliance with this policy statement.

PROTECT YOURSELF

Besides discussions involving any possible insurance market boycott, coercion and/or intimidation, which are never protected under any circumstances, here are some practices which you should not initiate nor participate in as they may expose you, your company, and PAMIC to possible antitrust investigation and/or prosecution by the FTC or Justice Department. Discussing any of the following:

- Price, profits, commission, reinsurance or any other cost components and elements
- Rates or the stabilizing of rates or other terms or conditions of any products to be offered for sale
- Underwriting criteria with an eye toward standardizing
- A market division plan without a state law covering the plan, including discussions of type or products to be offered, customers to whom insurance products may be sold or the territories in which they may be sold
- Matters that would adversely affect availability of insurance or services to the public
- Future rate plans including actuarial projections
- "Fair" profit levels
- Keeping access to PAMIC membership unduly restrictive or denying unique services of PAMIC to non-members
- Developing "standards" for company operations
- Trading information on bidding for office equipment and supplies or agreeing to collectively refrain from purchasing any equipment, services or supplies from any supplier
- Suggesting a certain credit policy
- Referring to any company or agency by specific name in any example you may give as an illustration during our discussions

If any of the above occurs, you should object, have your objection noted in the minutes of any meeting, and, if the discussion or practice continues, leave the room. If you see any prohibited practices occurring in any PAMIC meeting or social event, please mention your concern to an officer of the Association.

Chairman's Report



Richard Kelley Donegal Insurance Group, Chairman

My time as chairman is winding down and it has been a pleasure to work with the PAMIC staff and board. The PAMIC staff is a dedicated group of professionals that work hard every day to provide members with advocacy efforts, educational programs, and networking opportunities.

In addition to the organization's staff, our committee chairs have volunteered their time to further the mission of PAMIC, which is now in its 112th year of supporting insurance companies in Pennsylvania and the surrounding Mid-Atlantic states.

Be part of shaping PAMIC's future!

List of committee chairs:

Education Committee: Evelyn Schronce, MMG

Claims Committee: Sarah Zulauf, Allegany Group

Convention Committee: Art Meadows, Panhandle Farmers, WV

Human Resources: Kathleen Morris-Rosati, Philadelphia Contributorship

Financial Management: Vincent Burke,

Insurance Technology Trends: Erin Selfe, Pennsylvania Lumbermans

Underwriting and Loss Prevention: Randy Fulmer, Donegal

PAC Trustees: John Smith, Pennsylvania Lumbermans

Government Affairs, Dan DeArment, Freinds Cove Mutual

Legal Issues: Bob Long, Donegal

The terms of the following PAMIC board members end in August. Their dedication and hard work are much appreciated.

> Douglas L. Underwood, CPCU, Windsor-Mount Joy Mutual Insurance Company Jeff Wingard, Allegany Group Eric Raski, Millville Mutual

As you have probably heard, the PAMIC office has moved to Mechanicsburg. One of the benefits of the new office at 4999 Louise Drive, Suite 304, is it will help the staff provide more training opportunities. Also, the office can be used as a business center for you if traveling to the Capital Region.

As the committees and board prepare to reorganize, I ask you to consider getting involved or encouraging someone in your organization to do so. The benefits of volunteering include invaluable networking and personal growth opportunities.

I have appreciated the opportunity to serve as PAMIC Chairman. Both the PAMIC staff and directors have been great resources for me. PAMIC's Board leadership will move forward under the direction of Art Meadows of Panhandle Farmers Mutual Insurance Company with your approval at the Convention. His guidance will help PAMIC to continue providing members with outstanding networking opportunities, educational programs, and advocacy.

President's Report



Heraclitus said, "You cannot step into the same river twice, for other waters are continually flowing on." or put differently, "the only constant in life is change." PAMIC is no different. The real question is, what do we do when faced with change?

Ron Gallagher

PAMIC is not immune from change, our industry is not immune from change, we are not immune from change. For example, PAMIC experienced a 100% turnover in staff in the last 5-years and 50% this year alone. While this experience could bring an organization to its knees, instead, the PAMIC Board embraced the opportunity that change allows. In the case of PAMIC staff, the PAMIC Board provided a vision where PAMIC (meaning its members) can be more dynamic, responsive, and impactful to the needs of our industry. The new talent offers a fresh perspective on the "old ways," brings new and creative ideas to the mission, that strengthens the foundation upon which our industry is built.

This past year, PAMIC achieved goals that less than 5-years ago, we could never imagine. Here are some highlights:

- PAMIC insurer members grew by four insurance companies and 15 associate members continuing to reverse the trends we had experienced.
- PAMIC provided Cyber Security resources through the Enquiron HR, Law and Cyber portal giving you access to critical information
- The Webinar and YouTube programs were viewed by over 4,000 people a new high mark for PAMIC
- The PAMIC PAC also saw new high watermarks:
 - Exceeded \$50,000 in PAC contributions (230% growth in 5-years)
 - Donated over \$40,000 (100% growth in 1-year) to elected officials
 - The PAC is one tool in our tool chest to help influence public policy makers, and I would argue that it is money well spent. In the last 2-years, PAMIC led the charge on Exam and Transparency reform as well as small insurer protections on the Corporate Governance Law.
 - Our current significant initiative is to amend the homeowner law to allow for policy changes at renewal without needing to non-renew the policy. Expect to see a bill introduced this summer or early fall.
- PAMIC developed 3 new programs this year:
 - The Business Transactions Seminar providing insight into the options carriers have in planning their future
 - "Meet the Mutuals" day working collaboratively with the Insurance Agents & Brokers of Pennsylvania allowing for networking and market development.
 - Hosting a summer session for people interested in how the regulatory and legislative processes work in Pennsylvania.
- Moved the PAMIC Offices to allow for further growth in our Webinar programs, provide a motivating work environment, and reflect the cultural values of our industry. Look for an open house in September!

As PAMIC's President, working towards my 6th year, I promise that we will not "rest on our laurels" but continue to strive to bring you relevant education, access to pertinent information, and help shape public policy. Last, I want to thank the PAMIC Board for their guidance and support and the PAMIC staff, Lora Sharp, Andre Stroble, and Brittany Mlynek for their hard work ethic and creativity. They are the true heroes at PAMIC.

Board of Directors

BOARD OF DIRECTORS

Richard Kelley Donegal Insurance Group, Chairman

Art Meadows Panhandle Farmers Mutual Insurance Company of WV, Chair-Elect

David Gautsche Goodville Mutual Casualty Company, Vice-Chair

Joseph Sloan Mutual Benefit Group, Treasurer

Douglas Underwood Windsor Mt. Joy Mutual Insurance Company, Immediate Past Chairman

Mike Long Nazareth Mutual

Eric Raski Millville Mutual

T. Kirk Aguirre Brickstreet Mutual Insurance Company

Jeff Wingard Conemaugh Valley Mutual Insurance Company

John Smith PA/Indiana Lumbermens Mutual Insurance Company (PAC Chairman)

Daniel DeArment Friends Cove Mutual Insurance Company (Government Affairs Chairman)

Robert Dodds Lititz Mutual Insurance Company

John Foster Penn National Mutual Insurance Company

Jonah Mull Millers Mutual Insurance Company

STAFF

Ron Gallagher President

Andrea Stroble Director of Education & Events

Brittany Mlynek Director of Communications & Technology

Lora Sharp Manager, Membership & Administration

NOMINATED OFFICERS & DIRECTORS 2019–2020

Art Meadows Panhandle Farmers Mutual Insurance Company of \NV. Chairman

David Gautsche Goodville Mutual Casualty Company, Chairman-Elect

Joseph Sloan Mutual Benefit Group, Treasurer

Richard Kelley Donegal Insurance Group, Immediate Past-Chairman

Mike Long Nazareth Mutual, Vice-Chairman

T. Kirk Aguirre Encova Mutual Insurance Company

John Smith PA Lumbermens Mutual Insurance Company (PAC Chairman)

Robert Dodds Lititz Mutual Insurance Company

John Foster Penn National Insurance

Jonah Mull Millers Mutual Insurance Company

Robert Pelletier Frederick Mutual Insurance Company

Karen Mashinski Harford Mutual Insurance Company

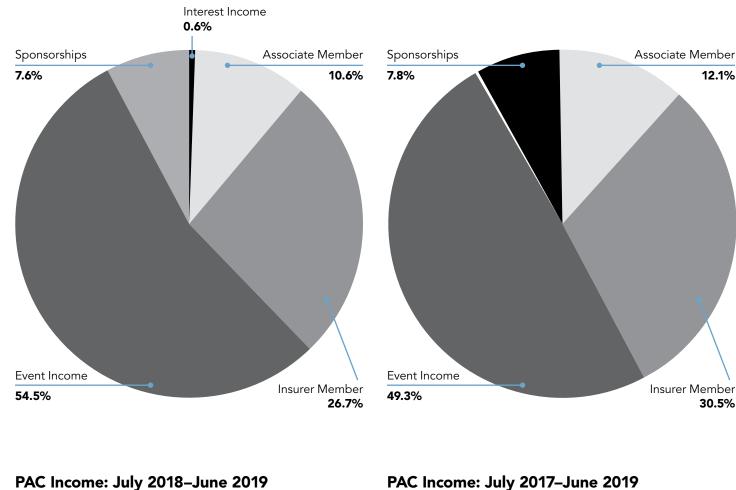
List of PAMIC Chairmen

1907 – B.K. Huntzinger
1908 – C. R. Lantz
1909 – C. R. Lantz
1910 – C. R. Lantz
1911 – C. R. Lantz
1912 – C. R. Lantz
1913 – C. R. Lantz
1914 – C. R. Lantz
1915 – C. R. Lantz
1916 – C. R. Lantz
1917 – C. R. Lantz
1918 – C. R. Lantz
1919 – C. R. Lantz
1920 – C. R. Lantz
1921 – C. R. Lantz
1922 – C. R. Lantz
1923 – Wilmer Crow
1924 – Wilmer Crow
1925 – Wilmer Crow
1926 – Wilmer Crow
1927 – Wilmer Crow
1928 – Wilmer Crow
1929 – Wilmer Crow
1930 – Wilmer Crow
1931 – Wilmer Crow
1932 – Wilmer Crow
1933 – Wilmer Crow
1934 – Wilmer Crow
1935 – Wilmer Crow
1936 – H. H. Gilkyson, Jr.
1937 – J. H. R. Timanue
1938 – James E. Walter
1939 – Milton E. Bowman
1940 – Frank H. Varcoe
1941 – Henry B. Gibbel
1942 – Ira G. Walborn
1943 – Paul W. Pearson
1944 – Frank M. Fisher
1946 – Archibald Kellock

1947 – Frank W. Heller 1948 – Henry H. Koser 1949 – Miles V. Miller 1950 – Raymond P. Spang 1951 – George A. Willis 1952 – Forrest J. Henry 1953 – W. W. Dodson 1954 – Frank Harris 1955- Charles H. Rich 1956 – G. L. Conn 1957 – Arthur N. Bowman 1958 – Paul B. Albright 1959 – A. N. Truxal 1960 – Robert H. Witters 1961 – E. Guy Bangs 1962 – C. Jacob Speicher 1963 – Ezra Harris 1964 – C. Jacob Speicher 1965 – Arthur A. Alderfer 1966 – Linford E. Weiss 1967 – John S. Child 1968 – J. Donald Moyer 1969 – Henry H. Gibbel 1970 – Nellie A. Courtney 1971 – J. Robert Peifer 1972 – John J. Henry 1973 – Charles E. Norris 1974 – James W. Chadwick 1975 – William Marquess 1976 – William F. Swigart, Jr. 1977 – Harold E. Detwiler 1978 - Charles J. Clowes 1979 – C. Emerson Woolever 1980 – John Edward Hay 1981 – Dwayne H. Stutzman 1982 – Ronald G. Hughes 1983 – John R. Keller 1984 – Bradford W. Mitchell 1985 – Thomas P. Taylor

1986 – John L. Longnaker
1987 – Mervin G. Holland
1988 – Paul Radick
1989 – Donald W. Marting
1990 – David E. Hosler
1991 – Corriell W. Stroup
1992 – Calvin M. Mahaney
1993 – M. Paige Raski
1994 – Robert W. Runk
1995 – Al Menger
1996 – Bill Lee
1997 – Herman Bontrager
1998 – Jay Chadwick
1999 – Jack Burke
2000 – Mike Yeager
2001 – Steve Sliver
2002 – Phil Raub
2003 – Ron McKinney
2004 – Lynn Somogy
2005 – Randy Shaw
2006 – Rob Lyons
2007 – Bob Fitzsimmons
2008 – Ken Shutts
2009 – Kevin Filler
2010 – Henry R. Gibbel
2011 – John Smith
2012 – Steve Linkous
2013 – Matthew Schnader
2014 – Dan DeArment
2015 – Robert Whitlock
2016 – Robert Brandon
2017 – Nancy Early
2018 – Douglas Underwood

Treasurer's Report | Two Year Trend (Gross Income)



FY 2018/2019

Total Event Total Event Income Income 31.6% 38.2% Contributions Contributions Received Received 68.4% 61.8%

FY 2017/2018

12.1%

30.5%

Budget Report

PAMIC FY 2019/20 Budget (July 2019 – June 2020)

	BUDGET
INCOME	
4000 Membership Income	
4001 Associate Member Dues	95,000
4002 Regular Member Dues	255,000
Membership Income	350,000
Programs/Events	150,000
Platinum Sponsor	55,000
Flex Sponsorships	10,000
Interest Income	4,500
TOTAL INCOME	569,500
GROSS PROFIT	569,500
EXPENSES	
Insurance	7,800
Legal Expenses	9,000
Auditing	7,000
Committee Expenses	2,500
Credit Card Fees	7,000
Equipment Leases	5,000
Rent and Cleaning	37,000
Telephone & Internet	7,500
Dues/Subscriptions	4,000
Travel Expenses	15,000
Legislative Expenses	8,000
Other Expenses	12,800
Communications	15,000
Educational Programs	10,000
Outsourcing	36,000
Sales Tax Expense	2,000
Enhanced Services	20,000
Payroll Expenses	366,000
TOTAL EXPENSES	571,600
NET OPERATING INCOME	-2,100

Claims Committee Report

t was an honor to chair the 2019 Claims Summit. Once again, the Wyndham Gettysburg hosted the event, a very full day and a half of education and networking.

The origin of the noun "committee" is the verb "commit", and our 2019 Claim Committee members are the very embodiment of the adjective "committed". Our meetings were collegial and productive, and all worked together to formulate the direction and content of the Summit. Special thanks to Andrea Stroble and the PAMIC staff for their guidance and support and for ably handling the logistical challenges of fitting the pieces together.

When the committee first met in early December 2018, we set an objective to provide a comprehensive program responsive to the needs of our diverse membership. That's a tall order, as the Summit attracts a range of attendees from neophyte to seasoned claim personnel as well as defense attorneys and industry vendors. We kept in mind our primary goal – offering PAMIC members a range of presentations focused on the needs of insurer claim staff.

The committee strove to achieve this objective while ensuring the 2019 event met or exceeded the high bar for educational excellence set by past Claim Summits. With that in mind, the 2019 Claim Summit featured a lively variety of topics and speakers. Judge Sean McLaughlin kicked off the first day by sharing his unique perspective on managing litigation. Mike McKenna Esq. gave his annual litigation update. There were sessions on sinkholes, freezing, spoliation, negligent security, the effective use of site inspections, and developments in first and third-party auto claims. Participants sat in on a live IME, tested their knowledge of the Pennsylvania Unfair Claim Practices Act with an early morning round of Jeopardy, and learned what the Pennsylvania Insurance Fraud Prevention Authority is up to.

Committee member Jeff Shronce of Priority Adjustors sponsored and ran the Late Night PAMIC PAC Reception which featured various card games, cigars, networking and of course, the opportunity to support PAMIC. Thanks to all who attended and to Jeff, who made the evening happen.

The Claim Summit is PAMIC's next largest annual event after the Convention. The 2019 Summit attracted 190 attendees. There were 42 exhibiting companies and 20 sponsoring companies. We thank all our sponsors and exhibitors for investing their time and treasure to make the Summit a success.

The 2019 Claim Summit closed with a luncheon featuring a drawing for the grand prize, a 55-inch flat screen television generously donated by Roanoke Valley Claim Service. Special thanks to Chuck Witt and all the staff at Roanoke for this generous gift.

Time flies - April 2020 is just around the corner!

Respectfully submitted,

Sarah Donohue Zulauf, CPCU Claim Committee Chairperson

COMMITTEE CHAIRMAN

Sarah Zulauf, CPCU, AIC, AIM, VP, Manager, Regulation & Compliance Allegany Insurance Group szulauf@alleganygroup.com

COMMITTEE MEMBERS

Brigid Alford Marshall Dennehey, Warner, Coleman & Goggin

Richard F. Andracki, Esq. Andracki, Sysak & Artman, P.C.

Donald L. Best, Jr., Esq. DiBella, Geer, McAllister & Best P.C.

Mark Blackburn Castle Claims Service

Joshua Bovender, Esq. Thomas, Thomas & Hafer, LLP

Thomas Britland Pennsylvania/Indiana Lumbermens Mutual

Pamela Collis Walsh Barnes Collis & Zumpella

Michael Dubin Baker Tilly

Donald Eodice Eodice Consulting LLC

William Folmar Donegal Mutual Insurance Company

Dale K. Forsythe, Esq. Wayman Irvin & McAuley, LLC

Ron Gallagher PAMIC

Jessica Guelcher Reamstown Mutual Insurance Company

William Hamrick, Jr. RPA, AIC Penn National Insurance

Karl Hancock Harford Mutual Insurance

Company Peter Henderson

Mason Claims

Christopher Jacobs Burns White LLC

Christopher Jacobs Houston Harbaugh, P.C.

Curtis C. Johnston Bennett Bricklin & Saltzburg, LLC Frank Kellner, CPCU, AIC Harford Mutual Insurance Company

Jim Kern, CPA, CFE, CVA Gross Mendelsohn and Associates, P.A.

Scott A. Lutz Lititz Mutual Insurance Company

Shane McCoy Farmers Mutual Fire Insurance Company/Marble

Brittany Mlynek PAMIC

Ronald M. Ochalek Farmers Mutual Fire Insurance Company/Marble

Adam Parsons, Esq. Penn National Insurance

Darren Powell Johnson Duffie

Christopher M. Reeser, Esq. Marshall, Dennehey, Warner, Coleman & Goggin

Glenn A. Ricketti, Esq. Margolis Edelstein

Scott Rybny Rebar Bernstiel

Jeffrey Schronce CPCU, AIC Priority Adjusters

John Smyrl The Philadelphia Contributionship

Peter J. Speaker Thomas Thomas & Hafer, LLP

Andrea Stroble PAMIC

Andrew Sysak, Esq. Andracki, Sysak & Artman, PC

Charles Witt Roanoke Valley Claims Service

Mike Zimmerman Goodville Mutual Casualty Company

PURPOSE

Provide quality educational seminars; provide forums on claims questions. Research and disseminate relevant claims related information to the PAMIC membership.

Convention Committee Report

This year PAMIC will host the 112th Mid-Atlantic Mutual Advantage Convention together with WVAIC in the city of Pittsburgh, Pennsylvania. PAMIC is happy to collaborate with West Virginia, a state so close in proximity to the Convention site, and where many active PAMIC member companies are located.

If you have never been to Pittsburgh or have not visited for some time, you are likely to be pleasantly surprised at its transformation in recent years. What was once a dusty industrial city has been rebuilt into a beautifully rejuvenated city. Convention will be held in Station Square, a riverfront entertainment complex with plenty to do. We open the Convention on Sunday night with a Black & Gold Reception in the Grand Ballroom, featuring a live swing band, Pittsburgh inspired food, a Wigle Whiskey bar, photo booth and more. A great way to reacquaint with fellow PAMIC and WVAIC members!

The educational agenda was conceived this year with careful consideration. We begin Monday with a featured speaker generously donated by GenRe. Rocky Bleier may be most well-known for his time with the Pittsburgh Steelers, but many do not know that he as a truly amazing story to tell, detailing how ordinary people can become extraordinary achievers. We will also hear from Lisa Gardi, a Shelter Reinsurance account executive, on what makes working at a mutual insurance company so advantageous in the industry. On a more technical note, there will be sessions regarding extreme weather in the Mid-Atlantic region, economic updates from the Insurance Information Institute, capital investment opportunities, and rating agency perspectives. Special thanks to Jessica Arbittier of Guy Carpenter and Tim Bourdon of New England Asset Management for putting two of the panels together, and thank you to Willis Re for sending Dr. Done from their National Center for Atmospheric Research.

There will also be new ways to support PAMIC's PAC again this year. Join us on Sunday evening for the Starlight Reception, featuring live piano music on the Sheraton's outdoor balcony overlooking the Pittsburgh Skyline. Or, purchase raffle tickets at the Champagne & Diamonds Reception for your chance to win a diamond bracelet for the women or a Tissot Heritage 1948 watch for the men.

Please take the time to notice event signage and listings in the program dedicated to our Convention sponsors. Prices have increased slightly this year, but as always, dedicated companies have come through with the funding to make this event a great one. Thank you to all who sponsored.

Lastly, many thanks to the Convention Committee for the time and effort that went into planning meetings, identifying speakers, and spreading the word about our great event. Without these volunteers, this 112 year old Convention would not come together year after year.

Respectfully submitted,

Arthur Meadows Convention Committee Chairman

COMMITTEE CHAIRMAN

Arthur Meadows President & CEO Panhandle Farmers Mutual Insurance Company of West Virginia art@phfm1898.com

COMMITTEE MEMBERS

Holly April Mutual Boiler Re

Jessica Arbittier Guy Carpenter

Tim Bourdon New England Asset Management

Randall Carpenter Grayson-Carroll-Wythe Mutual Insurance Co.

Steven Craig Insurance Data Processing, Inc.

Ken Croarkin, CPA EisnerAmper LLP

Nancy Early Allegany Insurance Group/ Conemaugh

Jean Eshleman Travelers Boiler Re

Kimberly Foltz Brethren Mutual Insurance Company

William F. Fowler Cumberland Mutual Fire Insurance Company

Randy Fulmer Donegal Mutual Insurance Company

Ron Gallagher PAMIC

Thomas J. Greenfield Berkley Re Direct

Mary Harlee Baltimore Equitable Insurance

Peter Henderson Mason Claims

Nunzio Irrera Hartford Steam Boiler Inspection & Insurance Company

Neisha Jones Munich Re America

Jessica Kearney Willis Re

Richard Kelley Donegal Mutual Insurance Company Brittany Mlynek PAMIC

Carter Norton Inland Mutual Insurance Company

David F. Raczenbek, Esq. Cumberland Mutual Fire Insurance Company

Bob Ridinger ValueMomentum

John Romano Baker Tilly

Phil Schmoyer Baker Tilly

Brian Soule Swiss Re

John W. Stone Gen Re Corporation

Kristen Strasser NAMIC

Andrea Stroble PAMIC

Peter Thomson Swiss Re

Douglas L. Underwood Windsor Mount Joy Mutual Insurance Company

Dan White Guy Carpenter

Donald White Senate

Robert G. Whitlock, Jr. The Philadelphia Contributionship

Jeffrey Wingard Allegany Insurance Group/ Conemaugh

Michael A. Yeager Community Insurance Company

Stephen Yerger Johns Eastern Company, Inc.

PURPOSE

Assist PAMIC's Director of Education in planning the Annual Convention including speaker selection, locations and participation by other state trade associations.

Eastern & Western Small Company Committee Report

The Eastern and Western Small Company Committee (formerly the Eastern and Western Group Committee) planned two very substantial roundtable events on April 16th and 17th, 2019. The Western Small Company meeting was held at the Doubletree by Hilton in Cranberry and the Eastern Small Company meeting was held at the Pine Barn Inn in Danville, PA.

The committee exists to serve the management of PAMIC's smaller and remotely located companies on each side of the state. Here are the sessions that were covered:

"Legislative Update"

Ron Gallagher, President, PAMIC

Ron offered a legislative update to inform member companies on current bills and regulations that are impacting the insurance industry. He will cover PAMIC's legislative agenda and answer any questions that attendees may have. This past April, his talking points included:

- Discussion on Protection of Insurer Securities Regulation
- Storm Chaser Proposal
- HO Policy Change at Renewal
- CGAD
- NAIC Cyber Act & PID Working Group
- Credit for Reinsurance

Update: Corporate Governance Annual Disclosure Briefing

Lisa Cosentino, Partner, Marcum LLP

As the date for filing this disclosure comes closer, Lisa gave an overview of Corporate Governance Annual Disclosure including:

• Overview of the statute requiring companies to file for each calendar year by June 1st, beginning in January of 2020.

- Format for filing in Pennsylvania
- The Pennsylvania template including Corporate Governance Framework, Board Policies and Practices, Practices for Directing Senior Management, and Critical Risk Areas Impacting Business Activities

Company Roundtable Discussions:

Moderated by Bob Gage, Briar Creek Mutual Insurance & Eric Schmader, Farmers of Marble

In an open forum format, attendees from both sides of the state discussed issues including:

- Use of social media and technology in distribution channels to attract consumers in younger generations
- The use of PAMIC's HR, Cyber, and Law Center via the PAMIC website
- Changes in attitudes and expectations of our insureds in regards to service and loss adjusting
- Student involvement- hiring needs, candidates, and the minor being developed at state universities for risk management
- Review of PAMIC partnering with the IA&B for the Meet the Mutuals event, and the benefit of companies marketing to agents

Thank you to the committee for their planning efforts to make this event so beneficial for their fellow PAMIC members.

Respectfully submitted,

Bob Gage & Eric Schmader Eastern and Western Small Company Committee Co-chairmen

COMMITTEE CHAIRMEN

Robert Gage President & CEO Briar Creek Mutual Insurance Company bgage@briarcreekmutual.com

Eric Schmader

President & CEO Farmers Mutual Fire Insurance/ Marble eschmader@farmersofmarble. com

COMMITTEE MEMBERS

Lisa Cosentino Marcum LLP

Christine Ehresman Hartford Steam Boiler Inspection & Insurance Company Ron Gallagher PAMIC

James Gardner Montour Mutual Insurance Company

Stephen Harrington Gen Re

Peter Henderson Mason Claims

Ken Hugendubler Baker Tilly

Patrick Hughes deLuca Levine LLC

Liesl R. Kreischer Millville Mutual Insurance Company

Brittany Mlynek PAMIC

Michael Pironti Mutual Boiler Re

Scott Rybny Rebar Bernstiel

Judy Schmale Mutual Boiler Re

Phil Schmoyer Baker Tilly

John K. Smith, CPCU Pennsylvania Lumbermens Mutual Insurance Company

John W. Stone Gen Re Corporation

Andrea Stroble PAMIC

David A. Thomas Guy Carpenter & Company, LLC

Peter Thomson Swiss Re

Jamie Wadlinger Donegal Insurance Group

PURPOSE

Educate members on emerging issues that may affect their daily operations. Provides a forum to PAMIC member companies from Eastern & Western Pennsylvania to discuss the mutual atmosphere and possible industry changes.

Education Committee Report

AMIC continues to build on a long-standing tradition of providing quality educational opportunities through a network of exceptional insurance professionals. We are fortunate to have a dedicated committee that provides a wealth of experience, knowledge, and connections.

For the first time, PAMIC partnered with IA&B in 2019 to host a "Meet the Mutuals Day" prior to our Annual Spring Conference at the Nittany Lion Inn in State College on March 6th & 7th. Wednesday's event included CE credits as well as an opportunity for independent agents to mingle with their Mutual Industry Friends, both new and old. Our member companies were encouraged to host a booth in the trade show which was open to all agents in attendance. The evening's joint reception had more than 150 insurance professionals in attendance.

Our 2019 Annual Spring Conference on Thursday, March 7th, focused on "Bridging the Gap" and changing market dynamics facing insurers and agents. Topics included "The Art vs The Science of Claims & Underwriting", "Analytics in Action: Underwriting Decision Support", and a panel discussion with PAMIC President Ron Gallagher and IA&B President & CEO, Jason Ernest. Our keynote speaker, Dr. Robert Hartwig, Director of Risk & Uncertainty Management Center, Clinical Associate Professor Darla Moore School of Business, University of South Carolina provided an insightful discussion regarding industry results for 2018, key trends and changes as a result of the elections, and the impacts of a growing millennial workforce.

Our 2019 Executive & Board Roundtable was held at the Omni Bedford Springs Resort on June 13th, and focused on the Corporate Governance Annual Disclosure Report. The committee developed a comprehensive program in a format that provided access to experts in all sections of CGAD including: Corporate Governance Framework, Board Policies & Procedures, Practices for Directing Senior Management, and Critical Risks Areas. The day's event was capped off with a panel of Mutual CEOs responding to issues relating to the development of the CGAD report and an overview of how each are preparing their organizations.

Thank you to PAMIC for the opportunity to provide leadership to the talented group of individuals that make up our Education Committee. A special thanks to Ron, Andrea, Brittany & Lora a team that is committed to ensuring that PAMIC continues to offer valuable resources to its members. And finally, to all PAMIC members, thank you for what you do to support the mutual industry.

Respectfully submitted,

Evelyn Schronce Education Committee Chairman

COMMITTEE CHAIRMAN

Evelyn Schronce, CPCU, CIC, AU, API Mid-Atlantic Regional Manager MMG Insurance evelyn.schronce@mmgins.com

COMMITTEE MEMBERS Lindsey DiGangi

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Christine Ehresman Hartford Steam Boiler Inspection & Insurance Company

Donald Eodice Eodice Consulting LLC

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Robert A Gage Briar Creek Mutual Insurance Company

Ron Gallagher PAMIC

Jenna Greeby Tuscarora Wayne Group of Companies

Sharon Hall Zimmer Kunz, PLLC

Jessica Harlow Mitchell Gallagher P.C.

Peter Henderson Mason Claims Patrick Hughes

deLuca Levine LLC

Jason A. Jacobs Baker Tilly

Daniel Krane Drinker Biddle & Reath LLP Liesl R. Kreischer Millville Mutual Insurance Company

Bala Kumar Jarus Technologies

Timothy Madden Willis Towers Watson

Brittany Mlynek PAMIC

Joseph Morris P&C Insurance Company Strategies, LLC

Michael Pironti Mutual Boiler Re

Sue Quimby, CPCU, AU, DAE MSO, Inc.

Frances Roggenbaum Saul Ewing LLP

Scott Rybny Rebar Bernstiel

Andrea Stroble PAMIC

Jamie Wadlinger Donegal Insurance Group

Veronica Wilkins Pennsylvania Lumbermens Mutual Insurance Company

PURPOSE

Maintain and enhance the quality and profitability of PAMIC educational activities. Promote visibility of, and attendance at, all PAMIC educational activities. Coordinate all PAMIC educational activities to assure full coverage of all relevant topics and to reduce any unneeded duplication of topics.

The Financial Management Committee held its annual seminar on September 6, 2018 at the Hershey Country Club. We are pleased that once again, approximately 100 participants attended the educational session. Below are the topics that were selected and presented at the seminar:

The Committee met in May of 2018 to review the survey feedback from the 2017 Seminar and to establish the agenda for the 2018 Financial Management Seminar which will be held on Thursday, September 8, 2018 at the Hershey Country Club. Consistent with past seminars, there will be six educational sessions offered covering the following range of topics:

- PA Insurance Department's Hot Topics, presented by Joseph DiMemmo, CPA, Deputy Insurance Commissioner, PA Department of Insurance
- Emerging Risks and Trends, presented by Rick Hartmann III, ARe, Vice President and Broker, JLT RE
- Tax Cuts and the Jobs Act, presented by Carrie Small, Partner, Baker Tilly Virchow Krause, LLP
- The Economic and Investment Outlook, presented by Jon Heckscher, Senior Vice President and Director of Fixed Income and Investment Strategy, Pennsylvania Trust
- Predictive Analytics: Practical Applications for Financial Managers, presented by Leslie Marlo, Madison Consulting Group, and Lesley Bosniack, LT Analytics
- Annual Statement Update, presented by Scott Esworthy, Principal, Brown Schultz Sheridan & Fritz

A sincere thank you to all the sponsors that funded the event, including Gold sponsors Donegal Mutual Insurance, Cornerstone Advisors, Penn National Insurance, Harford Mutual, and The Philadelphia Contributionship. I also want to thank the committee members for their time this past year for planning a very successful event.

I have stepped down from my Chairman role, and Vincent Burke, Senior Advisor at Mazars USA, LLP has stepped in and will certainly do a fantastic job.

Respectfully submitted,

Kevin Tate Financial Management Committee Chairman

COMMITTEE CHAIRMAN

Kevin Tate Chief Financial Officer The Philadelphia Contributionship ktate@1752.com

COMMITTEE MEMBERS

Stephen Bajan Saucon Insurance Company

Tim Bourdon New England Asset Management

Vincent Burke Mazars USA LLP

Jeffrey Clippinger Brown Schultz Sheridan & Fritz

Scott Esworthy Brown Schultz Sheridan & Fritz

Ron Gallagher PAMIC

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Jennifer Hefkin Mutual Benefit Group

Joshua Hoffman Goodville Mutual Casualty Company

Ken Hugendubler Baker Tilly

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Matthew Kienholz Pennsylvania Lumbermens Mutual Insurance Company

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Brittany Mlynek PAMIC

Alexis Muench Tuscarora Wayne Group of Companies Nathan Opferbeck

Buffamante Whipple Buttafaro, P.C.

Kim Piersol Huggins Actuarial Services, Inc.

Jeffrey Pratt Millers Mutual Group

Timothy D. Rutledge, CPA Harford Mutual Insurance Company

Shawn Serfass, CPA Lititz Mutual Insurance Company

Anthony Stranix Mazars USA LLP

Henry J. Straub Brown Schultz Sheridan & Fritz

Andrea Stroble PAMIC

PURPOSE

Plan and produce a quality educational seminar and, in coordination with the Education Committee, provide roundtables and other forums as needed on financial management, accounting, financial reporting, tax and investment functions of company operations. Serve as a resource for financial management questions and alert association to emerging issues in financial management.

Government Affairs Committee Report

he Government Affairs Committee has a very ambitious agenda for the coming years. The top priority is to address changes in the homeowner's law that would allow specific policy changes at renewal without triggering a nonrenewal notice.

To date, we have met with the Insurance Department 5 times and exchanged numerous emails and phone calls on this issue. The Department, while recognizing the need for policy forms and coverages to change still feels that the nonrenewal process is the best way to accomplish this change. PAMIC disagrees and argues that the current process not only halts innovation to serve consumers but is very anti-consumer by opening them up to the law of "unintended consequences" such as consumer confusion and rating/ underwriting implications. Not only have we worked with the Department but have been very active with the General Assembly meeting with key leaders who recognize that the current scheme is outdated. PAMIC will be asking for our bill to be introduced summer 2019 for action in the Fall 2019 sessions.

Recent successes:

- PAMIC was instrumental in developing and advocating for the Exam Billing and Transparency law that went into effect last year. This law requires the Department to publish its use of vendors, including how much those vendors charge and to develop exam budgets allowing insurers to have a say in how to conduct exams efficiently. NAMIC is using this law as a model in other states.
- PAMIC ensured that "small insurer" safeguards are in place for the Corporate Governance Annual Disclosure, including developing a standard template and protections against using outside consultants to perform the regulatory reviews.

Other issues of significance include:

- PAMIC played a pivotal role in offering guidance and comment on the "Privacy Regulations" that had mandated annual notices to consumers. Recently, the Department adopted a new process that only requires a notice t consumers if your privacy policy changes.
- PAMIC supported a bill that limits liability to business owners engaged in "agritourism" activities. Agritourism is one of the fasted growing business opportunities for farmers, and this bill will allow this segment of the agricultural market to grow.
- PAMIC will be teeing up a bill that puts consumer safeguards around "storm chaser" contractors, mainly roofing and siding contractors, to help prevent consumer abuses.

I want to thank PAMIC staff and member volunteers that made the last 2-years the most successful in PAMIC's long history. My tenure as Chair of this Committee is coming to an end in June 2020 and will be working to identify a new Chairperson for the Government Affairs Committee. The Chairman's position is a 3-year commitment and also includes sitting on the PAMIC Board as a Director.

Respectfully submitted,

Daniel DeArment Government Affairs Committee Chairman

COMMITTEE CHAIRMAN

Dan DeArment President & CEO Friends Cove Mutual Insurance dan@friendscove.com

COMMITTEE MEMBERS

Allison Beresnyak Karakis FHLBank Pittsburgh

Steven Davis Stradley Ronon Stevens & Young, LLP

Robert Dodds, Esq Lititz Mutual Insurance Company

Mark Dombrowski Erie Insurance Group

Ron Gallagher PAMIC

Joel Hopkins, Esq. Saul Ewing Arnstein & Lehr LLP Pat Jones

Lisa Katterman, Esq. Penn National Insurance

Andrew Kirkner National Association of Mutual Insurance Companies

Jan A. Kozlowski MSO, Inc.

Daniel Krane Drinker Biddle & Reath LLP

Carl Anthony Maio, Esq. Fox Rothschild LLP

Steve Merrill Buffamante Whipple Buttafaro, P.C.

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Lora Sharp PAMIC

Robert G. Shenk Donegal Mutual Insurance Company

John K. Smith, CPCU Pennsylvania Lumbermens Mutual Insurance Company

Andrea Stroble PAMIC

Michael Van Wagner NJM Insurance Company

Deborah Wean NJM Insurance Company

Bob White CM Regent Insurance Company

Michael A. Yeager Community Insurance Company

PURPOSE

Closely monitor insurance legislative and regulator and judicial developments and assess their impact on PAMIC membership. Respond appropriately to the issues. Assist in the development and maintenance of government affairs communications program with membership and foster and promote direct member communication.

Human Resources Committee Report

his year in 2019, the Human Resources Committee held their 2nd annual Human Resources Symposium on May 16th at the Eden Resort and Suites in Lancaster, PA. The event was very well received and educated attendees on the following subjects:

- PAMIC's most overlooked member benefit: the online HR, Law, and Cyber Center on the PAMIC website. Presented by Doug Dvorak, Vice President, Product Innovation at Enquiron, a live demo was used to show attendees how they can use the resource to prevent business issues including phishing scams, sexual harassment, discrimination, retaliation, and more.
- Changes coming to wage and hour requirements for employers: Adam Long, Labor and Employment Attorney at McNees Wallace & Nurick reviewed the proposed regulations from the U.S. Department of Labor and the PA Department of Labor.
- Finding Hidden Gems: a Q&A Session with an Executive Recruiting Firm: presented by Brian Schrift, Vice President of Insurance, The Carlisle Group. Brian answered real questions from the audience on how to attract quality talent in the insurance industry.
- Insurance Industry Employment Trends: an Update from the Insurance Information Institute, presented by Dr. Steven Weisbart, Vice President and Chief Economist. Dr. Weisbart discussed multi-decade employment trends and statistics for property/ casualty, life/annuity, health (mainly medical expense) insurers, reinsurers, agents and brokers, and more.
- Student Panel: Gamma lota Sigma Risk Management & Insurance Fraternity at St. Joseph's University. Moderated by Michael Angelina, Executive Director of the Maguire Academy of Insurance & Risk Management, the student panel provided an array of insights from current students on challenges they face entering the workforce, and how companies can integrate new talent into their organization.

Special thanks to the Human Resources Committee for the time they allotted to plan and execute this symposium. I hope to continue building this event into an even more involved and well-attended seminar in 2020.

Respectfully submitted,

Kathleen Morris-Rosati Human Resources Committee Chairman

COMMITTEE CHAIRMAN

Kathleen Morris-Rosati Assistant Vice President of HR The Philadelphia Contributionship kmrosati@1752.com

COMMITTEE MEMBERS

Karen Anuscavage Millers Mutual Group

John Bolling CM Regent Insurance

Robert Dodds, Esq Lititz Mutual Insurance Company

Joseph Donnelly Pennsylvania/Indiana Lumbermens Mutual

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Patrick Gagen Harford Mutual Insurance Company

Ron Gallagher PAMIC

Kelly Gorman, SPHR Penn National Insurance

Jessica Guelcher Reamstown Mutual Insurance Company

Joshua Hoffman Goodville Mutual Casualty Company

Liesl R. Kreischer Millville Mutual Insurance Company

Brittany Mlynek PAMIC

Brian Schrift The Carlisle Group

Andrea Stroble PAMIC

Jamie Wadlinger Donegal Insurance Group

PURPOSE

Closely monitor insurance legislative and regulator and judicial developments and assess their impact on PAMIC membership. Respond appropriately to the issues. Assist in the development and maintenance of government affairs communications program with membership and foster and promote direct member communication.

Information Technology Committee Report

ur PAMIC IT Committee goals are to provide educational support and foster the exchange of information, ideas, and emerging issues relating to information systems technology in the mutual insurance industry. We met those goals at last year's annual IT conference, achieving outstanding results with over 95% of the participants stating a very good or excellent. 100% reported positive results on the session's organization, representing the outstanding and support and collaboration between PAMIC staff and the Committee.

Topics discussed included an interactive session of panelist experts who shared IT staffing challenges and trends among the dynamics of a retiring workforce, incoming millennials, and new IT skills demand. We opened up the floor to attendees to share quick snippets of their current and upcoming projects, opportunities, and challenges while making connections with peers in this supportive network of insurance professionals. We gained insight into overall technology disruption from new digital distribution models being deployed. Finally, we discussed emerging data privacy regulations, status of the NAIC Data Security Model adoption, and other challenges for cyber security.

The diversity of topics and content at our Conference demonstrates the complexities (and excitement!) facing insurance technology professionals and our entire businesses today. Just five years ago, trends and topics centered around core modernization/legacy system migration. Our staffing and skills concerns were about who would replace our retiring Cobol programmers if we didn't get our core systems projects done. Artificial Intelligence (AI) was something to be applied in a lab. And running your core systems in the cloud was just an article in a magazine. Today, major change is underway in every IT department. From the hybrid infrastructure of on-prem data centers connected to both private and public cloud, new core systems offering diversity and interconnectivity via micro-service architectures, robotic process automation (RPA) for workflow efficiency, chat bots for customer service, AI and predictive modeling at the point of underwriting, wearables and sensors for loss control, cyber threats thwarted by advanced security monitors, dev-ops supporting agile development ... this is our new reality.

With so many areas to cover, this year's conference will include interactive roundtable discussions organized by topics for participants to interact with colleagues, share ideas, and take note of peers who are also foraging into new adventures. We'll have a specific session to demystify block chain itself and talk about the use cases for our industry currently under development. We'll demonstrate various new technologies as they appear throughout the policy lifecycle. Finally, we'll hear about developments from PA Insurance Department's new Cybersecurity Incident Response Task Force.

In the short time as a PAMIC member and the IT Committee Chair, I have made many connections with individuals whom I now regularly collaborate. I know the technologies used by my peers. I know their challenges. And they know mine. As we often become more distracted by the very technologies we create, when our friends and colleagues are hidden behind text messages and conference calls, it's a wonderful feeling to know that the connections we make with our Insurance IT neighbors once a year are lasting ones. PAMIC fosters this sense of community and I'm proud to be part of this very talented group of peer professionals right here in our very own Pennsylvania!

Respectfully submitted,

Erin L. Selfe Information Technology Committee Chairman

PURPOSE

Responsible for planning and implementing a yearly Human Resources seminar and for monitoring issues and legal developments that affect the Mutual insurance industry.

COMMITTEE CHAIRMAN

Erin Selfe Vice President, Information Technology Pennsylvania Lumbermens Mutual Insurance Co. eselfe@plmilm.com

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Anthony DeBarberie Guy Carpenter & Company, LLC

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Harford Mutual Insurance Company Ron Gallagher PAMIC

BJ Gardner Pennsylvania Lumbermens Mutual Insurance Company

Chris Gearhart Millville Insurance Companies

Tom Harley Brethren Mutual Insurance Company

Peter Henderson Mason Claims

Sam Hess Millers Mutual Group Scott Hinz

Finys Stephen Konopelski

Mutual Boiler Re, Member of the FM Global Group

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Jarus Technologies Robert Leneweaver

Mutual Boiler Re

Randy Lennon The Philadelphia Contributionship Jane McGraw

MSO, Inc.

Brittany Mlynek PAMIC

Phil Reynolds BriteCore

Bob Ridinger ValueMomentum

Bryan Rock Mutual Expert

Phil Schmoyer Baker Tilly

Robin Schroyer Brethren Mutual Insurance Company

Lydia M. Stephan Lititz Mutual Insurance Company Andrea Stroble PAMIC

Jamie Wadlinger Donegal Insurance Group

Michael Watts Penn National Insurance

Legal Issues Committee Report

he Legal Issues Committee is the newest committee created this past year to assist PAMIC and its members in reviewing, discussing and recommending policies that have a strong legal impact. The Committee's main assignments include:

- Reviewing "Amicus Curie" requests on significant legal issues playing our in the courts, and before the Commissioner
- Reviewing and recommending statutory language on PAMIC and legislative bills that impact our industry
- Serving as a legal sounding Board for the PAMIC staff as it develops policy positions for the PAMIC Board and Committees.

Significant issues the Committee responded to include:

- Gallagher v. Geico dealing with stacking coverages when multiple policies are in place
- Venue Reform working with our business partners to level the playing field regarding venue shopping
- Addressing numerous legislative proposals under the Workers' Compensation system related to prescription drugs and drug formularies.

Like any new endeavor, the Legal Issues Committee is developing into a strong resource for PAMIC members and leadership.

Respectfully submitted,

Bob Long Legal Issues Committee Chairman

COMMITTEE CHAIRMAN

Bob Long Senior Vice President, General Counsel Donegal Insurance boblong@donegalgroup.com

COMMITTEE MEMBERS

Donald L. Best, Jr., Esq. DiBella, Geer, McAllister & Best P.C.

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Thomas French Barley Snyder

Ron Gallagher PAMIC

Joel Hopkins, Esq. Saul Ewing Arnstein & Lehr LLP

Christopher Knight Hawke McKeon & Sniscak LLP

Daniel Krane Drinker Biddle & Reath LLP

Louis Long Thomas, Thomas & Hafer

James Nealon Erie Insurance Group

Adam Parsons, Esq. Penn National Insurance

Mitch Thoreson Donegal Insurance Group Deborah Wean

NJM Insurance Company

PURPOSE

The Legal Issues Committee is responsible for assisting PAMIC leadership and the Government Affairs Committee by providing analysis of emerging legal issues, new regulations, and statutes affecting the Mutual Insurance Industry. Additionally, this committee will assist in reviewing Amicus requests/briefs and provides input for legal education to benefit the membership.

Underwriting & Loss Prevention Committee Report

The Underwriting and Loss Prevention Workshop was held on November 8th, 2018 at the Hershey Country Club. I am pleased to report that almost 80 attendees registered, and thank you to Berkley Re Solutions for their Gold sponsorship and Travelers Boiler Re for their Bronze sponsorship of this event. Lastly, I would like to recognize the Underwriting & Loss Prevention Committee for their planning efforts. Thank you for all that you do.

The morning started off with a general session on Big Data and the Future of Underwriting, presented by Paul Tetrault, State and Policy Affairs Counsel, NAMIC. This presentation covered updates on regulator's activities regarding the use of Big Data.

Then, for the first time ever at the Underwriting & Loss Prevention Workshop, two separate breakout sessions were offered- one for commercial lines and one for personal lines underwriting. Commercial lines topics included an emerging issues report from Sue Quimby of PSO, Inc, and a presentation on business auto from Joshua Linsey and Kevin Cawley of Donegal Insurance Group. Personal lines topics included Family and Farm Cyber Protection by Jeff Cron of Berkley Re, and an emerging issues report from Sue Quimby. Attendees could pick and choose which breakout sessions to attend and were still able to receive 5 continuing education credits.

In the afternoon, attendees rejoined together for a general session presented by Nils Deacon of MSO on the topic of Multi-Unit Common Hazards in Barns, Dwellings, Outbuildings, and Small businesses. The day was wrapped up as Ted Bowling and Dave Lewis of the Mutual Inspection Bureau provided their insights into Emerging Loss Control Issues.

Respectfully submitted,

Randy Fulmer Underwriting & Loss Prevention Committee Chairman

COMMITTEE CO-CHAIRMAN

Randy Fulmer

Assistant Vice President, Regional Sales Manager, Marietta Marketing Region Donegal Insurance Group randyfulmer@donegalgroup.com

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Jennifer Berger Harford Mutual Insurance Company

Sean Briscoe Pennsylvania Lumbermens Mutual Insurance Company

Kim Chapin Gen Re Corporation

Suzanne Chrisemer Penn National Insurance Michael Dubin

Baker Tilly **Robert Eargle, Jr.** Juniata Mutual Insurance

Company **Robert A Gage** Briar Creek Mutual Insurance

Company **Ron Gallagher** PAMIC

Stephen Harrington Gen Re

Peter Henderson Mason Claims

Carrie Kephart Mutual Benefit Group

Bala Kumar Jarus Technologies

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Carrie Nicewonger Farmers Mutual Fire Insurance Company/Marble

Kathleen Patton Berkley Re Solutions

Douglas Rarig Holborn Corporation

Bob Ridinger ValueMomentum

Scott Rubenstein Willis Re, Inc.

Missy Smith MSO, Inc.

Andrea Stroble PAMIC

Christopher Strohl The Philadelphia Contributionship

Bruce Tagg Mutual Boiler Re

Dan White Guy Carpenter

PURPOSE

Provide quality educational seminars; roundtables, and forums designed to enhance professional skills in underwriting, loss control and related fields. Research and disseminate emerging underwriting/loss control techniques, issues and problems.

Member Companies

MEMBER COMPANIES

Allegany Insurance Group www.alleganygroup.com

Auto-Owners Insurance Company www.auto-owners.com

Baltimore Equitable Insurance www.baltimoreequitableinsurance.com

Bedford Grange Mutual Insurance Company www.bedfordgrangemutual.com

Brethren Mutual Insurance Company www.bmic.com

Briar Creek Mutual Insurance Company www.briarcreekmutual.com

Bucks County Contributionship Mutual Insurance Company www.linkedin.com/company/buckscounty-contributionship

Centre County Mutual Fire Insurance Company P of H CentreCountyMutual.com

CM Regent Insurance Company www.cmregent.com

Community Insurance Company www.lehighmutual.com

Cumberland Mutual Fire Insurance Company www.cumberlandgroup.com

Donegal Mutual Insurance Company www.donegalgroup.com

Encova Mutual Insurance Group www.encova.com

Erie Insurance Group www.erieinsurance.com

Farmers & Mechanics Mutual Insurance Company fmmutual.com

Farmers & Mechanics Mutual Insurance Company of WV www.fmiwv.com

Farmers Mutual Fire Insurance Company of Salem County www.farmersofsalem.com

Farmers Mutual Fire Insurance Company/Marble www.farmersofmarble.com

Farmers Mutual Fire Insurance Company/McCandless Twp. fmmcins.com

Frederick Mutual Insurance Company www.frederickmutual.com Friends Cove Mutual Insurance Company www.friendscove.com

Goodville Mutual Casualty Company www.goodville.com

Grange Mutual Fire Insurance Company www.gmfic.com

Harford Mutual Insurance Company www.harfordmutual.com

Interinsurance Exchange of the Automobile Club AAA.com

Juniata Mutual Insurance Company www.juniatamutual.com

Lititz Mutual Insurance Company www.lititzmutual.com

Livingston Mutual Insurance Company www.livingstonmutual.com

Millers Mutual Group www.millersmutualgroup.com

Millville Mutual Insurance Company www.millvillemutual.com

MMG Insurance www.mmgins.com

Montour Mutual Insurance Company www.linkedin.com/company/montourmutual-insurance-co

Mutual Benefit Group www.mutualbenefitgroup.com

Nazareth Mutual Insurance Company nazarethmutual.com

NJM Insurance Company NJM.com

Old Elizabeth Mutual Fire Insurance Company

Panhandle Farmers Mutual Insurance Company of WV www.panhandleins.com

Patrons Mutual Fire Insurance Company www.patronsmutualpa.com

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The Farmers Fire Insurance Company www.farmersfire.com

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Wall Rose Mutual Insurance Company www.wallrose.com

West Branch Mutual Insurance Company

Windsor-Mount Joy Mutual Insurance Company www.windsormountjoy.com

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Caldwell & Kearns, P.C. www.caldwellkearns.com

Cozen O'Connor www.cozen.com

Curtin & Heefner LLP www.curtinheefner.com

deLuca Levine LLC delucalevine.com

DiBella, Geer, McAllister & Best P.C. www.dgmblaw.com

Drinker Biddle & Reath LLP www.drinkerbiddle.com

Fox Rothschild LLP www.foxrothschild.com

Member Companies

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MacDonald, Illig, Jones & Britton, LLP www.macdonaldillig.com

Margolis Edelstein www.margolisedelstein.com

Marshall, Dennehey, Warner, Coleman & Goggin www.marshalldennehey.com

Meyer, Darragh, Buckler, Bebenek & Eck, PLLC www.mdbbe.com

Mintzer Sarowitz Zeris Ledva and Meyers www.defensecounsel.com

Mitchell Gallagher P.C. www.mitchellgallagher.com

Niles, Barton & Wilmer, LLP www.nilesbarton.com

Peters & Wasilefski www.pwlegal.com

Post & Schell, P.C. www.postschell.com

Rebar Bernstiel www.rebarbernstiel.com

Saul Ewing Arnstein & Lehr LLP www.saul.com

SCIPS.com, Inc

Segmiller & Associates, P.C. segmend.com

Stradley Ronon Stevens & Young, LLP www.stradley.com

Thomas, Thomas & Hafer, LLP www.tthlaw.com

Timoney Knox www.timoneyknox.com

Walsh Barnes Collis & Zumpella www.walshlegal.net

Wayman Irvin & McAuley, LLC www.waymanlaw.com

Weber Gallagher www.wglaw.com

Yost & Tretta, LLP yosttretta.com

Zimmer Kunz PLLC www.zklaw.com

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Atlantic Adjustment, Investigation & Consulting, LLC dba AAIC, LLC www.aaicllc.com

Barker Claims Service www.barkerclaims.com

Barry Isett & Associates www.barryisett.com

Castle Claims Service www.castleclaims.com

Curley Adjustment Bureau www.curleyadjustment.com

G.A. Myers Adjustment Company gamyersinc.com

James F. Valentine Inc fireinvestigations.com

Johns Eastern Company, Inc. www.johnseastern.com

Longacre Apprasial & Adjustment Services, Inc www.longacreadj.com

Mason Claims www.masonclaims.com

Priority Adjusters www.priorityadjusters.com

Roanoke Valley Claims Service www.RVCS.com

Sedgwick sedgwick.com

United Claims Service www.ucsadjusters.com

INFORMATION TECHNOLOGY

BriteCore www.britecore.com

Enquiron www.enquiron.com

eZpay,LLC www.ezpayllc.com

Finys www.finys.com

Insurance Data Processing, Inc. www.idpnet.com

Jarus Technologies www.jarustech.com

Marias Technology www.mariastechnology.com

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PwC www.pwc.com

SCIPS.com, inc

Town & Country Computer Services, LLC www.tccs-inspro.com

ValueMomentum www.valuemomentum.com

WaterStreet Company www.waterstreetcompany.com

RESTORATION SERVICES

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BELFOR Property Restoration www.belfor.com

Certified Restoration Drycleaning Network www.crdn.com

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Mellon Certified Restoration Services www.melloncr.com

ServiceMaster Fire & Water Clean Up Services Svmfirewatercleanup.com

AUDIT, FINANCE & ACCOUNTING

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Baker Tilly bakertilly.com

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Charter Lane Consulting Cornerstone Advisors Asset Management, LLC www.cornerstone-companies.com

David L Miller, Ltd dlm-actuarial.com

EisnerAmper LLP www.eisneramper.com

Fitzpatrick, Leary & Szarko, LLC flscpas.com

Member Companies

Griffin Financial Group www.griffinfingroup.com

Gross Mendelsohn and Associates, P.A. www.gma-cpa.com

Marcum LLP marcumllp.com

Mazars USA LLP www.mazars.com

New England Asset Management www.neamgroup.com

Opus Investment Management www.opusinvestment.com

Pennsylvania Trust www.penntrust.com

RLD Associates, Inc. www.rldassociates.com

US Insurance Audit Services, Inc. usinsuranceaudit.com

OTHER INSURANCE SERVICES

American Association of Insurance Services www.aaisonline.com

Capstone ISG, Inc. www.capstoneisg.com

Copart www.copart.com

Cornerstone Insurance Producers www.cornerstoneinsurancepros.com

CTM Advisory www.ctmadvisory.com

Huggins Actuarial Services, Inc. hugginsactuarial.com

Insurance Services Office, Inc. www.verisk.com

Insurance Subrogation Group, LLC www.isgfocus.com

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J.S. Held jsheld.com

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Merlinos & Associates, Inc. merlinosinc.com

MSO, Inc. www.msonet.com

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Temporary Accommodations www.tacares.com

The Carlisle Group www.tcgrecruit.com

The Federal Home Loan Bank of Pittsburgh www.fhlb-pgh.com

The Powderhorn Agency www.powderhornagency.com

Todd Mitchell Associates toddmitchell.com

Underwriters Rating Board urbratingboard.com

ViP Insurance Housing Options, Inc. www.vip-insurancehousing.com

Westmont Associates, Inc. www.westmontlaw.com

REINSURER

Arch Re www.archcapgroup.com

Beazley Group beazley.com

Berkley Re Solutions www.berkleyre.com

Gen Re Corporation www.genre.com

Grinnell Mutual Reinsurance Company www.grinnellmutual.com

Hartford Steam Boiler Inspection & Insurance Company www.hsb.com

Liberty Mutual Equipment RE www.libertymutualgroup.com

Munich Re America www.munichre.com

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Shelter Reinsurance Company shelterre.com

Swiss Re www.swissre.com

Transatlantic Reinsurance Company www.transre.com

Travelers Boiler Re www.boilerre.com

REINSURANCE INTERMEDIARY

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BMS Intermediaries www.bmsgroup.com

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Holborn Corporation www.holborn.com

JLT Re www.jltre.com

Willis Re www.willistowerswatson.com

NATIONAL TRADE ASSOCIATION

American Property & Casualty Insurance Association www.pciaa.net

National Association of Mutual Insurance Companies www.namic.org

Annual Meeting Materials

Annual Meeting Agenda

August 5, 2019

Sheraton Pittsburgh Hotel at Station Square, Pittsburgh, PA

1. Call to Order (Chair)

2.	Anti-Trust Statement (Chair)	Ref. page 5
3.	Reading and acceptance of Minutes (Chair)	Ref. page 26
4.	Chairman's Report (Chair)	Ref. page 6
5.	President's Report (President)	Ref. page 7
6.	Treasurer's Report (Treasurer)	Ref. page 10
7.	Committee Reports (Chair)	Ref. page 12–21
8.	Recognition of Committee Chairs and retiring Board Members (Chair)	
9.	Ratification of 2018/2019 action of the Officers, Directors, and Committees (Chair)	
10.	Recognition of PAMIC Honorary Members (Chair)	
11.	Memorial to departed members and friends (Chaplain)	Ref. page 33
12.	Nomination for Officers and Directors (Immediate Past Chair)	Ref. page 8
	a. Vote for Nominated Officers and Directors (Chair)	
13.	Recognition of Immediate Past Chair (President) and Incoming Chair (Chair)	
14.	Incoming Chair Address	

15. Adjournment

Annual Meeting Minutes

111th Mid-Atlantic Mutual Advantage Convention • August 6, 2018 • Marriott Waterfront, Baltimore, MD

1. Call to Order and Roll Call: Chairman Underwood called the 111th Annual Meeting of the Pennsylvania Association of Mutual Insurance Companies to order at 1:35 pm. On the basis of convention registrations, Chairman Underwood found the presence of a quorum.

2. Anti-trust Statement: Chairman Underwood delivered the anti-trust statement to all members present.

3. Reading and Acceptance of Minutes: Chairman Underwood requested a motion to dispense with the reading of the minutes. A motion was made, seconded and unanimously voted on by all members present to dispense with the reading of the minutes and to receive the minutes as presented. Chairman Underwood then requested a motion to accept the minutes of the July 31, 2017 Annual Meeting held at the Kalahari Resort. After careful consideration, a motion was made, properly seconded and unanimously voted on by all members present to accept the minutes.

4. Chairman's Report: Chairman Underwood thanked PAMIC for allowing him to serve as Chairman. Chairman Underwood also provided the membership with a summary of significant achievements in the areas of legislation, including the groundwork and coordination it took to get the transparency legislation passed, increased PAC contributions, monthly webinars, and ongoing college outreach urging younger generations to get interested in our industry.

5. President's Report: President Gallagher dispensed with the reading of the President's Report and advised all members present to review the handout in the Annual Report for specifics related to the President's Report. He thanked the Board for their guidance, trust and confidence over the past year. President Gallagher focused the remainder of his message on future activities at PAMIC including expanding membership and development of new seminars and webinars that will add value to the membership. A motion to receive the President's Report was made, properly seconded and unanimously agreed to be all members present.

6. Treasurer's Report: Treasurer Sloan advised all members that the preliminary audit of PAMIC is underway and no issues have been found. PAMIC had another good financial year in 2017/18. A motion to receive the Treasurer's Report was made, properly seconded and unanimously agreed to be all members present.

7. Committee Reports: Chairman Underwood dispensed with Committee Reports by referring all members to the written reports contained in the Annual Report. Chairman Underwood requested a motion to accept the committee reports. A motion was made, properly seconded and unanimously agreed to be all members to dispense with the reading of the Committee Reports and to accept them as submitted.

8. Recognition of Committee Chairmen and Retiring Board Members: Chairman Underwood thanked all of the Committee Chairs for their hard work over the previous year in providing outstanding educational programs to PAMIC's members and the mutual industry in general. Chairman Underwood congratulated retiring Board members, Nancy Early, Bob Lyons and Jeff Borkowski for their outstanding service and thanked them for their hard work and dedication to the mutual insurance industry and to PAMIC, and for making the past year a great year for the organization.

9. Ratification of Actions of the Officers, Directors and

Committees: Chairman Underwood requested a motion from the members to ratify the actions of all the officers, directors and committe es of PAMIC. A motion was made, appropriately seconded and unanimously voted on by all members to ratify the actions of the officers, directors, and committees for the fiscal year 2017/18.

10. Memorial to Departed Members and Friends: Chairman Underwood requested that Chaplain Whitlock provide a prayer to memorialize our departed PAMIC members and friends in the previous year.

11. Nomination of Officers and Directors: On behalf of Immediate-past Chairman Early, Chairman Underwood presented the candidates as Officers and Directors for the upcoming year. Richard Kelley was nominated as Chairman, Art Meadows as Chairman-Elect and Joseph Sloan as Treasurer, David Gautsche as Vice-Chair, and Douglas Underwood as Immediate Past Chair. In addition, the following slate of candidates was nominated as directors for three-year terms: Mike Long, Nazareth Mutual, Eric Raski, Millville Mutual, Kirk Aguirre, Brickstreet Mutual, Jeff Wingard, Conemaugh Valley Mutual, John Smith, PLM, Daniel DeArment, Friends Cove Mutual, Robert Dodds, Lititz Mutual Insurance, John Foster, Penn National Insurance and Jonah Mull, Millers Mutual. Chairman Underwood opened the floor for additional nominations. Hearing none, Chairman Underwood accepted a motion to close nominations. A motion was made, properly seconded and unanimously voted to close nominations. Chairman Underwood then requested a motion to accept the nominations as presented. A motion was made, properly seconded and unanimously voted on by all members present to accept the new Officers and Directors.

12. Recognition of Immediate Past Chairman and Incoming Chairman: President Gallagher presented the traditional fraktur to Immediate-Past Chairman Douglas Underwood, recognizing his year as Chairman. Immediate-Past Chairman Underwood then introduced incoming Chairman Richard Kelley.

13. Incoming Chairman Address: Incoming Chairman Kelley delivered kind words to Immediate-Past Chairman Underwood in regard to his leadership and service as PAMIC Chairman. Chairman Kelley mentioned he would like to keep the momentum going on accomplishments made in the past year. He offered a bright vision for the future of the mutual insurance industry and would like to continue to see active Board and membership involvement in all aspects of PAMIC and the mutual insurance industry.

14. Adjournment: Chairman Kelley made a request for a motion to adjourn the Annual Meeting. A motion was made, properly seconded and unanimously voted on by all members to adjourn the 111th Annual Meeting of the Pennsylvania Association of Mutual Insurance Companies. The meeting adjourned at 2:10 pm on August 6, 2018.

PAC Annual Meeting Materials

PAC Annual Meeting Agenda

(Immediately following the 112th Annual Meeting)

August 5, 2019

Sheraton Pittsburgh Hotel at Station Square, Pittsburgh, PA

1.	Call to Order (PAC Chair)	
2.	Anti-trust Statement (Chair)	Ref. page 5
3.	Reading and acceptance of Minutes (Chair)	Ref. page 26
4.	PAMIC PAC Update (Chair)	
5.	PAMIC PAC Treasurer's Report (President)	
6.	Announcement of Grassroots Champions (Chair & President)	Ref. page 30
7.	Adjournment (PAC Chair)	

PAC Annual Meeting Minutes

111th Mid-Atlantic Mutual Advantage Convention • August 6, 2018 • Marriott Waterfront, Baltimore, MD

- 1. Call to Order and Roll Call: PAC Chairman John Smith called the PAMIC Annual PAC Meeting to order at 2:15 PM on August 6, 2018. Based on convention registrations a quorum was present.
- **2. Anti-Trust Statement:** PAC Chairman Smith advised the members of their duties under the anti-trust statement and provided the statement to all members present.
- **3. Reading of Minutes:** Chairman Smith requested a motion to suspend the reading of the minutes. A motion was made, appropriately seconded and unanimously voted on by all members present to dispense with the reading of minutes. Chairman Smith then requested a motion to accept the minutes of the July 31, 2017 Annual PAC Meeting held at the Kalahari Resort. After careful consideration, a motion was made, properly seconded and unanimously voted on by all members present to accept the minutes.
- **4. PAMIC PAC Update:** President Gallagher presented an update on the PAMIC PAC advising that the PAC raised \$46,000 a high watermark for the PAC.
- 5. PAMIC PAC Treasurer's Report: President Gallagher presented the Treasurer's Report to all members present. The Treasurer's Report shows that the PAC received \$46,000 in contributions to the PAC in FY2017/18. Sixty-two percent of the contributions came from individuals, compared to 39 percent in FY2016/17. President Gallagher also presented the members with the Contributor's Report.

- 6. Grassroots Champions Program: President Gallagher provided an overview of the Grassroots Champions Program which encourages grassroots legislative response by PAMIC's members. Chairman Smith then announced the Grassroots Champions indicating that there were 31 member companies that had achieved Grassroots recognition and that the following companies achieved platinum status: Erie Insurance Group, Farmers Mutual of Marble, Lititz Mutual Insurance, Mutual Benefit Group, Penn National Insurance, and The Philadelphia Contributionship.
- 7. Adjournment: Chairman Smith made a request for a motion to adjourn. A motion was made, properly seconded and unanimously voted on by all members to adjourn the 111th Annual Meeting of the Pennsylvania Association of Mutual Insurance Companies PAC Trustees. The meeting adjourned at 2:25 pm on August 6, 2018.

Annual Meeting Materials

List of PAMIC PAC Donors | July 2018–June 2019

Adam Barnes Adam Greback Art Meadows B. Popham Brenda & Greg Young Bret Decembrino Brian Black Bruce Jackson Caroline Raneri Charles A Michael Jr Chris Kotch Christian LaBletta Christine Ehresman **Christos Charitos** Cyril & Debra Greenya Dan Smith Dana Hartle Dave Manley David Gautsche David Martin David Schweitzer David Weaver Debra Goodling-Kime Dennis Beck Dennis Martin **Donald Manley** Donna Brick Doreen Guss Dorothea Rohde Doug Underwood Douglas & Pamela Morrow

Eric Schmader Eric Slomer Erin Selfe Francois Duris Frank Bayer Frank Kapish **Gregory Culbertson** Hank Straub Heather Zellers Henry H Gibbel Henry R Gibbel Holden Showalter James Shannon Janis Herschkowitz Jason Smith Jay Chadwick Jean Eshelman Jeff Wrobel Jeffrey Clippinger **Jeffrey Pratt** Jeffrey Schronce Joe Sloan Joel Edick John E Johnson John K Smith John R Gibbel John Stone Jon Barrett Jonah Mull Joshua Hall Karen Washenski

Kathleen Patton Ken Hugendupler Kenneth & Mary Shoemaker Kevin O'Brien Larry Sauder Laura Oxley Lisa Noel Lora Sharp Lydia Stephan Mark Brannon Mark R. & Karen Cummins Michael Yeager NAMIC PAC Nancy Early PAC Cash Donations PAC Erie Insurance PAC PAC Penn National/Inservco PAC Patrick Hayes Paul Goodwin Peter Henderson Peter McManamon Randy Cyphert Rebecca & John Faus Richard Andracki **Richard Kelley Richard Pelkofsky Richard Schmeck Robert Brandon** Robert Dodds Robert Eargle, Jr.

Robert Fitzsimmons Robert Lyon Robert Packer **Robert Ridinger** Robert Whitlock Ron Gallagher Sandra & Scott Orndorff Scott & Kristina Hinz Scott Burgess Scott Esworthy Scott Lutz Shawn Lamonde Shawn Serfass Stephen & Judy Loy Stephen Bajan Stephen Harrington Stephen Johnson Stephen Lee Steve Sliver Steven Holsinger Steven Moore Tamera Minnich Tim Foy **Timothy Bourdon Timothy Havice** Todd Mitchell Todd Salsman **Vince Phillips** Wendy Basehoar William B.K Parry, Jr. William Schupp

Annual Meeting Materials

Grassroots Champions

PLATINUM

Erie Insurance

Farmers Mutual Fire Insurance Company/Marble

Goodville Mutual Casualty Company

Lititz Mutual Insurance Company

Penn National Insurance

Pennsylvania Lumbermens Mutual Insurance Co.

Windsor-Mount Joy Mutual Insurance Company

GOLD

Allegany Insurance Group Baker Tilly Millers Mutual Group MMG Insurance Mutual Benefit Group Nazareth Mutual Insurance Company PAMIC Tuscarora Wayne Group of Companies

SILVER

Briar Creek Mutual Insurance Company CM Regent Insurance Company Community Insurance Company The Cumberland Insurance Group Donegal Mutual Insurance Company Eodice Consulting LLC Farmers Mutual Fire Insurance Company/ McCandless Twp. Frederick Mutual Insurance Company Friends Cove Mutual Insurance Company Gen Re Harford Mutual Insurance Co. Hartford Steam Boiler Inspection & IDP Millville Mutual Insurance Company NAMIC Priority Adjusters Saucon Insurance Company The Farmers Fire Insurance Company PLATINUM SPONSORS







GUY CARPENTER







Hartford Steam Boiler



Member of the FM Global Group





Willis Re IIIIII

FLEX GOLD SPONSORS

Brown Schultz Sheridan & Fritz Berkley Re Solutions Mazars USA LLP Stradley Ronon Stevens & Young, LLP ValueMomentum

FLEX SILVER SPONSORS

Farmers Mutual Fire Insurance Company/McCandless Twp.

FLEX BRONZE SPONSORS

Tuscarora Wayne Group of Companies Westmont Associates Opus Investment Management

GENERAL SPONSORS

Farmers Mutual Hail Insurance Co. of

American Express Company Andracki, Sysak & Artman, P.C. AON Benfield, Inc. Augusta Mutual Insurance Company **Barker Claims Services BELFOR Property Restoration BMS** Intermediaries Boenning & Scattergood, Inc. **BriteCore** Brown Schultz Sheridan & Fritz Buffamante Whipple Buttafaro, P.C. Capstone ISG, Inc. Carey & Grossi Certified Restoration Drycleaning Network ConnorsO'Dell LLC Cornerstone Advisors Asset Management, LLC Crawford & Company **Cumberland Mutual Fire Insurance** Company D.L. Dravis & Associates DiBella, Geer, McAllister & Best P.C. e2Value, Inc. **EDT Engineers** Encova Mutual Insuance Group Farmers Fire Insurance Company

lowa Fioravanti Construction Services Garvin-Allen Solutions Limited Grace & Kennedy, PC Grinnel Mutual Reinsurance Company Guidewire Software, Inc. Harford Mutual Insurance Company Holborn Corporation Houston Harbaugh, P.C. Insurance Data Processing, Inc. Insuresoft JLT Re Law Office of George J. Grochala, Esq. Lititz Mutual Insurance Company Longacre Apprasial & Adjustment Services, Inc Madison Consulting Group, Inc. Maiden Re Margolis Edelstein Mark Irwin Associates, Inc. Mason Claims Merlinos & Associates, Inc. Meyer, Darragh, Buckler, Bebenek & Eck, PLLC Millers Mutual Group Moreira & Moreira, P.C.

MSO, Inc. Mutual Benefit Group New England Asset Management **Optima Investigations** Pa Defense Institutue Penn National Insurance Pennsylvania Trust RGA Claims Management, Inc. Roanoke Valley Claims Service ServiceMaster Fire & Water Clean Up Services Shelter Reinsurance Company Swiss Re The Federal Home Loan Bank of Pittsburgh The Philadelphia Contributionship Thomas Thomas & Hafer Transatlantic Reinsurance Company Travelers Boiler Re (Travelers Insurance Company) ViP Insurance Housing Options, Inc. Wayman Irvin & McAuley, LLC Windsor Mount Joy Mutual Insurance Company Work At Home Vintage Experts Zimmer Kunz, PLLC

William R. Alexander

Mutual Benefit Group — Board of Directors 19 Years of Service

C. Richard Dimm

Juniata Mutual Insurance Company — Board of Directors 46 Years of Service

Robert C. Keaton

Pennsylvania Defense Institute — Legislative Liaison 5 Years of Service

N. Jeffrey Leonard

Juniata Mutual Insurance Company — Board of Directors 19 Years of Service

Event Schedule

Event	Date	Location	Time (Eastern Standard Time)	Sponsor and Exhibitor Opportunities
Financial Management Seminar	September 12, 2019	Hllton Harrisburg, Harrisburg, PA	8:00AM – 4:00PM	Sponsorship is available
Insurance Technology Trends Seminar	October 17, 2019	Harrisburg University of Science and Technology, Harrisburg, PA	8:00AM – 4:00PM	Sponsorship is available
Fall Western Small Company Meeting	October 22, 2019	Doubletree by Hilton Hotel Cranberry, Cranberry, PA	8:00 AM – 12:00PM	N/A
Fall Eastern Small Company Meeting	October 23, 2019	Pine Barn Inn, Danville, PA	8:00AM – 12:00PM	N/A
Underwriting and Loss Prevention Workshop	November 14, 2019	The Conference Center at Central Penn College, Summerdale, PA	8:00AM – 4:00PM	Sponsorship is available
Mutual Insurance Day	February 2020	Harrisburg, PA	8:00AM - 3:00PM	N/A
Annual Spring Conference	March 11-12, 2020	Nittany Lion Inn, State College, PA	Multi – Day Event	Sponsorship is available
Claims Summit	April 7 – 8, 2020	Wyndham Gettysburg, Gettysburg, PA	Multi – Day Event	Sponsorship and Exhibitor Opportunities available
Spring Western Small Company Meeting	April 2020	Doubletree by Hilton Hotel Cranberry, Cranberry, PA	8:00AM – 12:00PM	N/A
Spring Eastern Small Company Meeting	April 2020	Pine Barn Inn, Danville, PA	8:00AM – 12:00PM	N/A
Executive and Board Roundtable	June 2020	Omni Bedford Springs Resort, Bedford Springs, PA	Multi – Day Event	Sponsorship is available
113th Mid-Atlantic Mutual Advantage Convention	August 9 – 11, 2020	The Greenbrier, White Sulphur Springs, WV	Multi-Day Event	Sponsorship and Exhibitor Opportunities availalble

*Monthly webinars listed on the PAMIC website.





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